

No.	Category	Method	Date / Time	Summary of feedback / complaint	Actions / Mitigations	Status
January 2021						
No complaints were received for the month of January 2021						
February 2021						
No comp	olaints were received	d for the month of Fe	ebruary 2021			
March 2	021					
No complaints were received for the month of March 2021						
April 202	21					
No comp	plaints were received	d for the month of A	pril 2021			
May 202						
		d for the month of M	lay 2021			
June 202						
		d for the month of Ju	ine 2021			
July 202:		T	1			T
#1	Dust	Security mobile	23/07/21	Resident (Weston) concerned about black dust particles on her washing and surfaces in her home.	Explained our 5 dust deposition gauges and results being within limits and quite low recently. Investigation found that a water cart had been in operation on roads, with no visible dust emissions. Some residential chimneys were in use nearby. No other obvious sources. Wind was from SW. Advised resident.	Closed
August 2	2021					
		d for the month of A	ugust 2021			
September 2021						
No complaints were received for the month of September 2021						
October 2021						
No complaints were received for the month of October 2021						
November 2021						
No complaints were received for the month of November 2021						
December 2021						

No con	nplaints were receive	ed for the month of D	ecember 2021			
Januar	•	·				
	No complaints were received for the month of January 2022					
Februa	ry 2022		•			
No con	nplaints were receive	ed for the month of Fe	bruary 2022			
March	2022					
No con	nplaints were receive	ed for the month of M	arch 2022			
April 2	022					
No con	nplaints were receive	ed for the month of A	oril 2022			
May 20)22					
No con	nplaints were receive	ed for the month of M	ay 2022			
June 20	022					
No con	nplaints were receive	ed for the month of Ju	ne 2022			
July 20	22					
No con	nplaints were receive	ed for the month of Ju	ly 2022			
August	2022					
No con	nplaints were receive	ed for the month of A	ugust 2022			
Septen	nber 2022					
No con	nplaints were receive	ed for the month of Se	ptember 2022	2		
Octobe	er 2022					
No con	nplaints were receive	ed for the month of O	ctober 2022			
Novem	ber 2022					
No complaints were received for the month of November 2022						
Decem	ber 2022					
No con	nplaints were receive	ed for the month of D	ecember 2022			
Januar	y 2023					
No complaints were received for the month of January 2023						
Februa	ry 2023					
No con	nplaints were receive	ed for the month of Fe	bruary 2023			
March 2023						
#2	Dust	Via UGL environment officer, working	28/03/23	Some workers had complained about dust coming from the 7A furnace building where waste was being loaded into dump trucks.	On inspection, a water cart was in the south tub of the furnace wetting down the waste. After the water cart left the building we watched two dump trucks getting loaded and	Closed

		on Hunter Power	Updated		there were no dust issues that we	
		Project	1/05/23		could see.	
April 20	23	1	_, _,	1		
		d for the month of Ap	oril 2023			
May 202						
No com	plaints were receive	d for the month of M	ay 2023			
June 20	23					
No com	plaints were receive	d for the month of Ju	ne 2023			
July 202	3					
#3	Dust	Via UGL environment officer, working on Hunter Power Project	8/07/23	Some workers had complained about dust coming from the containment cell, assumed to be gypsum due to its nature and location. This was between 9am and 10am.	This occurred on a weekend when no waste material was being placed. A water cart did wet the area down at around 10.55am, however dust was being produced again at around 1pm. As there is less activity on weekends, we have asked our contractor to check the weather forecast for Saturdays, Sundays and RDO's and if it looks like strong westerly winds are forecast to have a water cart on standby to attend site.	Closed
August 2	2023					
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	ber 2023			_		
		d for the month of Se	ptember 2023	3		
October		16				
		d for the month of O	ctober 2023			
	per 2023	d for the menth of N	2022			
Decemb		d for the month of No	overnber 2023)		
		d for the month of De	acombor 2022			
			cerriber 2025			
January	2024					

No complaints were received for the month of January 2024
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No complaints were received for the month of February 2024
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February 2025
No complaints were received for the month of February 2025
March 2025
No complaints were received for the month of March 2025
April 2025
No complaints were received for the month of April 2025

Revision No.	Date	Changes	Author
0	July 2021	Original	MU
1	August 2021	Rev 1	MU
2	September 2021	Rev 2	MU
3	October 2021	Rev 3	MU
4	November 2021	Rev 4	MU
5	December 2021	Rev 5	MU
6	January 2022	Rev 6	MU
7	February 2022	Rev 7	MU
8	March 2022	Rev 8	MU
9	April 2022	Rev 9	MU
10	May 2022	Rev 10	MU
<u>11</u>	June 2022	Rev 11	MU
12	July 2022	Rev 12	MU
<u>13</u>	August 2022	Rev 13	MU
<u>14</u>	September 2022	Rev 14	MU
<u>15</u>	October 2022	Rev 15	MU
16	November 2022	Rev 16	MU
<u>17</u>	December 2022	Rev 17	MU
18	January 2023	Rev 18	MU

19	February 2023	Rev 19	MU
20	March 2023	Rev 20	MU
21	April 2023	Rev 21	MU
22	May 2023	Rev 22	MU
23	June 2023	Rev 23	MU
24	July 2023	Rev 24	MU
<u>25</u>	August 2023	Rev 25	MU
26	September 2023	Rev 26	MU
27	October 2023	Rev 27	MU
28	November 2023	Rev 28	MU
29	December 2023	Rev 29	MU
30	January 2024	Rev 30	MU
31	February 2024	Rev 31	MU
32	March 2024	Rev 32	MU
33	April 2024	Rev 33	MU
34	May 2024	Rev 34	MU
35	June 2024	Rev 35	MU
36	July 2024	Rev 36	MU
37	August 2024	Rev 37	MU
38	September 2024	Rev 38	MU
39	October 2024	Rev 39	MU

40	November 2024	Rev 40	MU
41	December 2024	Rev 41	MU
42	January 2025	Rev 42	MU
43	February 2025	Rev 43	MU
44	March 2025	Rev 44	MU
45	April 2025	Rev 45	MU