

# Project Feedback and Complaints Register Hydro Aluminium Kurri Kurri – Remediation Project



| No.   | Category | Method          | Date / Time | Summary of feedback / complaint   | Actions / Mitigations  | Status |
|---|----------|-----------------|-------------|---|--|--------|
| <b>January 2021</b>   |          |                 |             |   |  |        |
| No complaints were received for the month of January 2021   |          |                 |             |   |  |        |
| <b>February 2021</b>  |          |                 |             |   |  |        |
| No complaints were received for the month of February 2021  |          |                 |             |   |  |        |
| <b>March 2021</b>   |          |                 |             |   |  |        |
| No complaints were received for the month of March 2021     |          |                 |             |   |  |        |
| <b>April 2021</b>   |          |                 |             |   |  |        |
| No complaints were received for the month of April 2021     |          |                 |             |   |  |        |
| <b>May 2021</b>   |          |                 |             |   |  |        |
| No complaints were received for the month of May 2021       |          |                 |             |   |  |        |
| <b>June 2021</b>  |          |                 |             |   |  |        |
| No complaints were received for the month of June 2021      |          |                 |             |   |  |        |
| <b>July 2021</b>  |          |                 |             |   |  |        |
| #1  | Dust     | Security mobile | 23/07/21    | Resident (Weston) concerned about black dust particles on her washing and surfaces in her home. | Explained our 5 dust deposition gauges and results being within limits and quite low recently. Investigation found that a water cart had been in operation on roads, with no visible dust emissions. Some residential chimneys were in use nearby. No other obvious sources. Wind was from SW. Advised resident. | Closed |
| <b>August 2021</b>  |          |                 |             |   |  |        |
| No complaints were received for the month of August 2021    |          |                 |             |   |  |        |
| <b>September 2021</b>                                       |          |                 |             |   |  |        |
| No complaints were received for the month of September 2021 |          |                 |             |   |  |        |
| <b>October 2021</b>   |          |                 |             |   |  |        |
| No complaints were received for the month of October 2021   |          |                 |             |   |  |        |
| <b>November 2021</b>  |          |                 |             |   |  |        |
| No complaints were received for the month of November 2021  |          |                 |             |   |  |        |
| <b>December 2021</b>  |          |                 |             |   |  |        |

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| No complaints were received for the month of December 2021 |
| <b>January 2022</b>  |
| No complaints were received for the month of January 2022  |
| <b>February 2022</b>                                       |
| No complaints were received for the month of February 2022 |
| <b>March 2022</b>  |
| No complaints were received for the month of March 2022    |
| <b>April 2022</b>  |
| No complaints were received for the month of April 2022    |
| <b>May 2022</b>  |
| No complaints were received for the month of May 2022      |
| <b>June 2022</b>   |
| No complaints were received for the month of June 2022     |
| <b>July 2022</b>   |
| No complaints were received for the month of July 2022     |

| <b>Revision No.</b> | <b>Date</b>    | <b>Changes</b> | <b>Author</b> |
|---------------------|----------------|----------------|---------------|
| 0                   | July 2021      | Original       | MU            |
| 1                   | August 2021    | Rev 1          | MU            |
| 2                   | September 2021 | Rev 2          | MU            |
| 3                   | October 2021   | Rev 3          | MU            |
| 4                   | November 2021  | Rev 4          | MU            |
| 5                   | December 2021  | Rev 5          | MU            |
| 6                   | January 2022   | Rev 6          | MU            |
| 7                   | February 2022  | Rev 7          | MU            |
| 8                   | March 2022     | Rev 8          | MU            |
| 9                   | April 2022     | Rev 9          | MU            |

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|           |                  |               |           |
|-----------|------------------|---------------|-----------|
| <u>10</u> | <u>May 2022</u>  | <u>Rev 10</u> | <u>MU</u> |
| <u>11</u> | <u>June 2022</u> | <u>Rev 11</u> | <u>MU</u> |
| <u>12</u> | <u>July 2022</u> | <u>Rev 12</u> | <u>MU</u> |