

Project Feedback and Complaints Register Hydro Aluminium Kurri Kurri – Remediation Project



No.	Category	Method	Date / Time	Summary of feedback / complaint	Actions / Mitigations	Status
January 2021						
No complaints were received for the month of January 2021						
February 2021						
No complaints were received for the month of February 2021						
March 2021						
No complaints were received for the month of March 2021						
April 2021						
No complaints were received for the month of April 2021						
May 2021						
No complaints were received for the month of May 2021						
June 2021						
No complaints were received for the month of June 2021						
July 2021						
#1	Dust	Security mobile	23/07/21	Resident (Weston) concerned about black dust particles on her washing and surfaces in her home.	Explained our 5 dust deposition gauges and results being within limits and quite low recently. Investigation found that a water cart had been in operation on roads, with no visible dust emissions. Some residential chimneys were in use nearby. No other obvious sources. Wind was from SW. Advised resident.	Closed
August 2021						
No complaints were received for the month of August 2021						
September 2021						
No complaints were received for the month of September 2021						
October 2021						
No complaints were received for the month of October 2021						
November 2021						
No complaints were received for the month of November 2021						
December 2021						

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No complaints were received for the month of December 2021

<u>Revision No.</u>	<u>Date</u>	<u>Changes</u>	<u>Author</u>
<u>0</u>	<u>July 2021</u>	<u>Original</u>	<u>MU</u>
<u>1</u>	<u>August 2021</u>	<u>Rev 1</u>	<u>MU</u>
<u>2</u>	<u>September 2021</u>	<u>Rev 2</u>	<u>MU</u>
<u>3</u>	<u>October 2021</u>	<u>Rev 3</u>	<u>MU</u>
<u>4</u>	<u>November 2021</u>	<u>Rev 4</u>	<u>MU</u>
<u>5</u>	<u>December 2021</u>	<u>Rev 5</u>	<u>MU</u>