

# Project Feedback and Complaints Register Hydro Aluminium Kurri Kurri – Remediation Project



No.	Category	Method	Date / Time	Summary of feedback / complaint	Actions / Mitigations	Status
<b>January 2021</b>						
No complaints were received for the month of January 2021						
<b>February 2021</b>						
No complaints were received for the month of February 2021						
<b>March 2021</b>						
No complaints were received for the month of March 2021						
<b>April 2021</b>						
No complaints were received for the month of April 2021						
<b>May 2021</b>						
No complaints were received for the month of May 2021						
<b>June 2021</b>						
No complaints were received for the month of June 2021						
<b>July 2021</b>						
#1	Dust	Security mobile	23/07/21	Resident (Weston) concerned about black dust particles on her washing and surfaces in her home.	Explained our 5 dust deposition gauges and results being within limits and quite low recently. Investigation found that a water cart had been in operation on roads, with no visible dust emissions. Some residential chimneys were in use nearby. No other obvious sources. Wind was from SW. Advised resident.	Closed
<b>August 2021</b>						
No complaints were received for the month of August 2021						
<b>September 2021</b>						
No complaints were received for the month of September 2021						

<u>Revision No.</u>	<u>Date</u>	<u>Changes</u>	<u>Author</u>
0	July 2021	Original	MU

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1 August 2021 Rev 1 MU

2 September 2021 Rev 2 MU